



0000095196

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Al AmezcuaPhone: [REDACTED]

2009 APR

Fax: [REDACTED]Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Date: 3/17/2009Opinion No. 2009 - 77596Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableComplaint By: First: George Last: CookAccount Name: George CookHome: [REDACTED]Street: [REDACTED]Work: (000) 000-0000City: KingmanCBR:State: AZ Zip: 86401is:Utility Company: Unisource ** Energy Services (UNS)Division: GasContact Name: Brenda BeVardContact Phone: [REDACTED]Nature of Complaint:

3/17/09

Per Mr. Cook, he wanted to voice his opinion on the current proposed rate case filed by UNS Gas. He built his current home in 1999 and nothing has changed since then. His current gas bill was in the amount of \$247. He feels that 5 mil dollars have been over collected in the last few years. UNS owes the customer a lot of monies in over payments. He opposes the high increase request by UNS Gas. Reject it say "NO"

Complaint filed Reference No. 77587.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

3/17/09 Opinion docketed for the record.

End of Comments

Date Completed: 3/17/2009Opinion No. 2009 - 77596

Arizona Corporation Commission

DOCKETED

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